

Information Sheet for Bus Travel - 2024

Bus Routes

The [Faith Bus Service](#) will provide 3 routes in the Redlands – the North run, South run and West run. The routes and list of stops can be found on the College [website](#) or by following the links below:

- [North Run](#) – servicing Victoria Point, Thornlands, Cleveland, Ormiston, Wellington Point
- [South Run](#) – servicing Victoria Point, Redland Bay, Shoreline, Mount Cotton
- [West Run](#) – servicing Thornlands, Capalaba, Alexandra Hills, Wellington Point, Birkdale, Thorneside

Due to the large area serviced, Faith buses do not provide a door-to-door service. Pick up or drop off will be at the Council Bus Stops published on our website or safe drop zones, in your area. The College will attempt to accommodate all requests for new stops; however, all applications are subject to availability and not guaranteed until approved by the College.

RollCall

The Faith Bus Service is managed by an application called RollCall. Parents will be provided with access to the app via an email link upon processing of a Bus Application Form. This app provides real time access to travel information for your child, ability to set notifications for when students tag on and off the bus, payment options, the ability to mark students absent for bus travel or make changes to their travel arrangements.

Queries can be directed to Reception on each campus or to bus@flcr.qld.edu.au.

Bus Tags

The Faith Bus Service uses tags rather than tickets and each student must tag on and off for every journey. Bus tags are provided free to new applicants. Students with existing tags are able to continue to use them in 2024.

Students should attach the tags to the top of their school bags for easy access and all students require a tag to travel. Replacement tags are available from Reception on each campus for \$15.00.

Application Form

A Bus Application is required to be completed every year your children will require the service. The form is available by clicking [here](#).

Bookings and Absences

The Bus Application allows bookings for Regular or Casual travel.

Please note that as a part of Faith's safety procedures, daily rolls will be compiled for afternoon bus travel for Junior students. If your Junior student is booked for regular travel and will be absent from the bus, please mark them absent via RollCall or email bus@flcr.qld.edu.au by 2pm.

If your student is a casual user, you will be required to book them on the bus via RollCall or email bus@flcr.qld.edu.au before 2pm, so they are included on the roll to travel for the day. Reception staff can also be contacted on 3820 5200.

Students will not be able to travel without a bus booking or permission from a parent, preference will be given to students who have booked to travel when seats on the bus are limited.

Rules of Travel

Parents are required to read and discuss the [Code of Conduct for Students Travelling on Buses](#) with their child/ren to ensure they are aware of the rules of travel. Access to bus travel for students is dependent on good behaviour. Additional useful information can be found on the [Parents/carers Fact Sheet](#).

NOTE: Buses are equipped with CCTV and passengers may be recorded during each journey.

Fares

The fare system for travel is pay as you go and fares will be charged as follows:

- Zone 1 - Free - Intercampus travel (Link Rd – Beveridge or vice versa ONLY)
- Zone 2 - \$3.00 - within 5km radius of the College campuses
- Zone 3 - \$4.00 - between 5km and 10km radius from the College campuses
- Zone 4 - \$5.00 - further than 10km radius from the College campuses

Payments are made via the RollCall app.

Notifications

Notifications of bus information will be sent out via Orbit where it affects daily travel, otherwise emails will be sent to all families.

Please contact Reception on 3820 5500 to raise any urgent queries or concerns.

Drivers

Faith Lutheran College contracts Logan Coaches to provide our bus service. Please contact the company directly (07 5546 3077) for feedback relating to drivers.